



P.O. Box 24046, Windhoek, Namibia  
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www.onguma.com

## ONGUMA TRAILS CAMP RATES 2026 RACK 01 APRIL 2026 – 30 SEPTEMBER 2026

Accommodation	All Inclusive Per Person sharing
4 Bell Tents	N\$ 13,000.00
Conservation Levy	N\$ 275.00

### **ACCOMMODATION AND FACILITIES:**

Onguma Trails Camp, the first of its kind in Namibia, offers a unique 2- or 3-night walking trail experience that combines adventure with Onguma's renowned comfort. The camp comprises four en-suite glamping bell tents, accommodating a maximum of eight guests. Each tent features extra-length king or twin beds, luxurious bedding, and a private en-suite outdoor bathroom with a hot bucket shower and eco-friendly compost toilet. Guests can unwind in front of their tents or soak in the wilderness from their private wood-fired hot tubs.

Camp facilities include solar-powered lighting, lamps, torches, and charging points for cameras and cell phones. The Trails Camp is eco-friendly, with no Wi-Fi or phone signal, ensuring a full immersion in nature. Emergency satellite communication is available.

### **CHILD POLICY:**

Minimum age: 16 years. Participants must be reasonably fit and in good health.

### **ALL INCLUSIVE PACKAGE INCLUDES:**

Includes: Accommodation in bell tents with private bathrooms, all meals and drinks (guests can specify drink preferences before arrival). Guided walking trails, bush skills learning, sundowner drives, and stargazing. Return transfers from Onguma Forest Camp. VAT, Social Development Levy and NTB tourism levy.  
Excludes: Gratuities, personal items, and the Conservation Levy (N\$ 275 per person per night).

### **GENERAL CONDITIONS:**

- Trails Camp is open from April to September. Minimum 2 nights to be booked.
- Check-in: Meet at Onguma Forest Camp by 13:00.
- Check-out: 11:00 at Onguma Forest Camp.
- Guests are advised to bring a 35-liter day backpack, hat, sunglasses, suncream, a light raincoat, and neutral-colored clothing suitable for walking safaris.

## **GENERAL CONDITIONS:**

### **SOCIAL DEVELOPMENT LEVY**

- The Social Development Fund was formed in 2017 as successor to the Haii//om Bushmen Development Trust. The Social Development Fund aims to uplift all communities surrounding the Onguma Nature Reserve through education and small business development.
- As from 1 November 2017 the N\$10 levy is included in the rate, and this levy is not Vat-able.

### **CONSERVATION LEVY**

- The Conservation Levy is compulsory and is utilized to guard and protect the Rhino and other animals on Onguma Nature Reserve.
- N\$ 275.00 per bed night (per person per night) will be applicable to all lodge-based bed nights, including children and guides.
- This levy is Vat-able.

### **AIRFIELD TRANSFERS:**

- Please advise the booking office estimated arrival and departure times if guests are flying in to Mokuti or Onguma airstrip. Kindly make sure you specify at which airstrip.
- Onguma Airstrip - no landing, parking or pick up fees are charged and transfer is included for all Onguma lodges.
- Landing and parking fees at Mokuti Airstrip are for the clients account and should be paid on arrival at Mokuti Lodge.
- A fee of N\$ 1,800.00 will be charged per vehicle for return transfers from Mokuti Airstrip for any additional trips that needs to be made. Guest transfer for arrival and departure are included and not charged for.

### **CHECK IN / OUT POLICY:**

Check-in time is strictly at 13h00 and check out time is 11h00.

### **GENERAL BOOKING TERMS AND CONDITIONS:**

- All bookings, amendments and cancellations must be made to us in writing and will only be valid once we confirm back in writing.
- STO rates are only valid if a registered agent/tour operator does the booking and payment.
- Provisional bookings will be held for 14 days and will be automatically released where no written confirmation is received.
- Provisional bookings made within the cancellation period will be held for a period of 24 hours and will be automatically released where no written confirmation is received.
- Although every effort is made to keep rates unchanged during the year, all rates and conditions are subject to change.

### **CANCELLATION POLICY (BOOKINGS OF MAX 3 ROOMS):**

In the event of a confirmed booking not being cancelled or amended in writing, the following cancellation policy will apply:

Once a booking is confirmed, it is liable for cancellation fees.

- 10% cancellation/ administration fees - Any date prior to 31 days before arrival.
- 15 – 30 days prior to arrival - 25%
- 8 – 14 days prior to arrival - 50%
- 0 – 7 days prior to arrival and no show - 100%

### **PAYMENT CONDITIONS**

- All private and website bookings require a 50% deposit at time of booking to confirm the reservation, the final 50% deposit is required 30 days prior to arrival.
- Please note 10% non-refundable administration fee will be charged on all bookings cancelled before cancellation fee period applies.
- Payment of the full accommodation account is required 30 days prior to arrival.
- Credit cards accepted are: Master Card, Visa.
- Payment should be made in Namibian Dollars.
- **Payments for Onguma Trails Camp should be made into the account of Fishers Pan Nature Reserve.**
- Electronic or direct payments can be made into the respective accounts:

#### **Fishers Pan Nature Reserve**

Bank: Standard Bank

Branch: Windhoek

Branch code: 08237200

Account No: 241 636 248

- Proof of payment must be sent to our accounts or booking office and must include your booking number. Failing to do so will result in your booking remaining in an unpaid status that could result in it being cancelled.
- All bank charges are for account of the operator.

#### **RESERVATIONS:**

E-mail: [reservations@onguma.com](mailto:reservations@onguma.com)  
Tel: +264 (0)61 237055  
Post: P.O. Box 24046, Windhoek, Namibia

#### **ACCOUNTS:**

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