



P.O. BOX 24046, WINDHOEK, NAMIBIA
 TEL: +264- (0)61- 237055, FAX: +264-(0)61- 235677
 WWW.ONGUMA.COM

FLY- IN PACKAGE RACK 2022

01 NOVEMBER 2021 – 31 OCTOBER 2022

ONGUMA – THE FORT (Formerly Plains Camp)	
Included:	<ul style="list-style-type: none"> • Return flights from either Hosea K or Eros airports in Windhoek as specified below. • All meals, soft drinks, local wines and spirits as well as 2 activities per day. • Accommodation in The Fort in Bush Suites for two or three nights as per the costs below. • 2 Activities per Day –Sundowner Drive (on Onguma Nature Reserve) and Etosha Morning Game Drive. • Transfer from and to the Onguma Airstrip, VAT, Social Development Levy and NTB tourism levy.

2 night stay Rates are per person sharing		
No. of guests flying on the same flight	Ex Hosea K	Ex Eros
1	N\$ 61,900.00 Rhino Levy N\$ 200.00	N\$ 56,400.00 Rhino Levy N\$ 200.00
2	N\$ 37,540.00 Rhino Levy N\$ 400.00	N\$ 34,790.00 Rhino Levy N\$ 400.00
3	N\$ 32,090.00 Rhino Levy N\$ 600.00	N\$ 30,260.00 Rhino Levy N\$ 600.00
4	N\$ 27,360.00 Rhino Levy N\$ 800.00	N\$ 25,987.00 Rhino Levy N\$ 800.00

3 night stay Rates are per person sharing		
No. of guests flying on the same flight	Ex Hosea K	Ex Eros
1	N\$ 75,800.00 Rhino Levy N\$ 300.00	N\$ 69,200.00 Rhino Levy N\$ 300.00
2	N\$ 47,780.00 Rhino Levy N\$ 600.00	N\$ 44,480.00 Rhino Levy N\$ 600.00
3	N\$ 42,460.00 Rhino Levy N\$ 900.00	N\$ 40,260.00 Rhino Levy N\$ 900.00
4	N\$ 36,780.00 Rhino Levy N\$ 1,200.00	N\$ 35,130.00 Rhino Levy N\$ 1,200.00

ACCOMMODATION AND FACILITIES:

The Fort at Onguma consists of a fort style main complex on split levels, 11 Bush Suites, 1 Honeymoon Suite and a Sultan's Suite on the upper level of the main complex. All suites overlook Fischer's Pan. The

main guest area consists of a lounge, two dining areas, small safari shop, a tower bar as well as a swimming pool. Free Wi-Fi is available to guests.

TERMS & CONDITIONS:

- The package is offered by Wings Over Africa, www.flyinafrica.com/
- Pick up from Mokuti Airstrip will be charged at N\$ 1,000.00 per return transfer.
- Luggage restrictions vary according to how many people are on the flight. Please take note of the following:
 - FOR TWO PEOPLE: baggage is restricted to 30kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg
 - FOR THREE PEOPLE: baggage is restricted to 20kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg
 - FOR FOUR PEOPLE: baggage is restricted to 10kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg

ONGUMA TENTED CAMP	
Included:	<ul style="list-style-type: none"> • Return flights from either Hosea K or Eros airports in Windhoek as specified below. • All meals, soft drinks, local wines and spirits as well as 2 activities per day. • Accommodation at Onguma Tented Camp for two or three nights as per the costs below. • 2 Activities per Day –Sundowner Drive (on Onguma Nature Reserve) and Etosha Morning Game Drive. • Transfer from and to the Onguma Airstrip, VAT, Social Development Levy and NTB tourism levy.

2 night stay		
Rates are per person sharing		
No. of guests flying on the same flight	Ex Hosea K	Ex Eros
1	N\$ 56,750.00 Rhino Levy N\$ 200.00	N\$ 51,250.00 Rhino Levy N\$ 200.00
2	N\$ 33,660.00 Rhino Levy N\$ 400.00	N\$ 30,910.00 Rhino Levy N\$ 400.00
3	N\$ 27,790.00 Rhino Levy N\$ 600.00	N\$ 25,960.00 Rhino Levy N\$ 600.00
4	N\$ 23,490.00 Rhino Levy N\$ 800.00	N\$ 22,110.00 Rhino Levy N\$ 800.00

3 night stay		
Rates are per person sharing		
No. of guests flying on the same flight	Ex Hosea K	Ex Eros
1	N\$ 68,070.00 Rhino Levy N\$ 300.00	N\$ 61,470.00 Rhino Levy N\$ 300.00
2	N\$ 41,970.00 Rhino Levy N\$ 600.00	N\$ 38,670.00 Rhino Levy N\$ 600.00
3	N\$ 36,000.00 Rhino Levy N\$ 900.00	N\$ 33,800.00 Rhino Levy N\$ 900.00
4	N\$ 30,970.00 Rhino Levy N\$ 1,200.00	N\$ 29,320.00 Rhino Levy N\$ 1,200.00

ACCOMMODATION AND FACILITIES:

The Onguma Tented Camp is situated around a waterhole and consists of 7 luxury tents, each overlooking the waterhole. Each Safari Tent has a bath as well as an indoor and outdoor shower. The main guest area overlooks the waterhole and includes a reception area, comfortable lounge, a rim flow swimming pool, dining room, small safari shop as well as an open fire pit to compliment this Classic Safari style camp. Free Wi-Fi is available to guests.

TERMS & CONDITIONS:

- The package is offered by Wings Over Africa, www.flyinafrica.com/
- Pick up from Mokuti Airstrip will be charged at N\$ 1,000.00 per return transfer
- Luggage restrictions vary according to how many people are on the flight. Please take note of the following:
 - FOR TWO PEOPLE: baggage is restricted to 30kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg
 - FOR THREE PEOPLE: baggage is restricted to 20kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg
 - FOR FOUR PEOPLE: : baggage is restricted to 10kg's of SOFT Luggage per person including hand luggage and cameras. Provided the average weight of each passenger is no more than 80Kg

GENERAL CONDITIONS APPLICABLE TO ALL ACCOMMODATION

ACTIVITIES AND NATURE DRIVES OFFERED:

Activities can be added for all BB or DBB bookings. Rates are nett.
Please note all activities have a minimum of 2 people.

- Morning / Afternoon Etosha Game Drive (including beverages): N\$ 1,010.00 per person - nett
- Onguma Sundowner Drive (including beverages): N\$ 550.00 per person - nett
- Guided Walking Safaris (including beverages): N\$ 550.00 per person - nett
(Minimum age of 16 years to join this activity):
- The Hide (including beverages): N\$ 460.00 per person - nett
(Minimum age of 16 years to join this activity)
- Young Explorers Walk (including beverages): N\$ 260.00 per person – nett
- Onguma Dream Cruiser (max 2 guests): N\$ 6,500.00 per vehicle – nett
This rate is applicable when Dinner is already included in the rate. Should it not be included, dinner will be charged additionally at N\$ 580.00 per person. (i.e. B&B Bookings)
 - Additional Surcharge for Leadwood and Tamboti Campsite N\$ 3,460.00 per vehicle - nett
- Private Game Drive per activity: N\$ 6,490.00 per vehicle - nett
(Bookable in advance - subject to availability)
- Private Game Drive Full Day: N\$ 10,370.00 per vehicle - nett
(Bookable in advance - subject to availability)

MESSAGE TREATMENTS: A consultation prior to each treatment ensures that your treatment is tailored to your specific needs and preferences.

- Therapeutic Full Body Massage 60 min – N\$ 850.00 / 90 min – NS 1,000.00
 - An invigorating massage where a combination of various techniques from Western and Eastern therapies are used. This combination stimulates circulation and energy flow, relieves muscle tension, increases flexibility and mobility, encouraging relaxation and a sense of wellbeing.
- Lymphatic Drainage Massage 60 min – N\$ 850.00
 - This gentle and specialized form of massage stimulates the lymphatic system, aiding in the removal of toxins and other cellular waste products and restoring the body to health by making the immune system more efficient.
- Back, Neck and Shoulders 45 min – N\$ 600.00 / 60 min – NS 850.00
 - An uplifting massage to 'combat the weight on our shoulders'. It is excellent for relieving chronically tense muscles while it calms the nervous system and reunites body and mind.
- Head and Face Massage 45min – N\$ 550.00
 - At times we 'live in our heads' and 'hide behind masks'. Surrender to this rejuvenating massage that will lead to a sense of deep relaxation and a blissful experience of being in the moment.

- Thai Foot Massage 45min – N\$ 550.00
 - This is the gentle art of stretching and applying pressure to certain points on the feet, relieving stress, redirecting energy which encourages our body's natural ability to heal itself.
- Unique Combination of Therapeutic Massage and Thai Yoga Massage 90min – N\$ 1,150.00
 - A unique massage therapy, combining intuitive massage techniques, acupressure and stretching. A powerful form of energy rebalancing, enhanced blood circulation, greater flexibility in the joints, improved posture and additional stimulation of the internal organs. It also transmits a feeling of relaxation and tranquility that is invaluable for today's stressful lifestyle.

CHILD POLICY:

- Where applicable, Children under 3 years stay for free, and Children from 3 to 11 years sharing with adults pay the listed child rate.
- The above-mentioned rate for children is a nett rate and includes specified meals.
- Children 12 years and above will be accommodated in their own room at the adult rate.
- Four of the "Big Five" (lion, leopard, rhino and elephant) roam free on the Onguma Nature Reserve Onguma The Fort, Onguma Tented Camp, Onguma Forest Camp are not fenced and children should therefore be under constant adult supervision.
- Onguma Tented Camps cannot accommodate a 3rd bed.
- Game Drives are conducted on open safari vehicles. Children under 10 years are not permitted on game drive vehicles (unless private game drives are booked; private game drives are an extra cost, are subject to availability and should be booked in advance).
- Children under the age of 16 years are not permitted on walking safaris or Hide activities.

BUSH BREAKFAST / DINNER:

- Surcharges for Bush Breakfast / Boma Dinner are charged as follows:
 - N\$ 520.00 per person for 1 – 9 guests
 - N\$ 360.00 per person for 10 or more guests
- A Bush Breakfast can be added as an extra on the Guided Walking Safaris for Group Bookings at a surcharge of N\$ 155.00 per person.
- Minimum of 2 guests per Boma / Bush Breakfast.
- These surcharges are applicable when Breakfast and/ or Dinner are already included in the rates, should they not be included the actual breakfast and/ or dinner will be charged additionally. (i.e. campsites)

SOCIAL DEVELOPMENT LEVY

- The Social Development Fund was formed in 2017 as successor to the Haii//om Bushmen Development Trust. The Social Development Fund aims to uplift all communities surrounding the Onguma Nature Reserve through education and small business development.
- As from 1 November 2017 the N\$10 levy is included in the rate, and this levy is not Vat-able.

RHINO CONSERVATION LEVY

- The Rhino Conservation Levy will be utilized exclusively to guard and protect the Rhino population on Onguma Nature Reserve.
- N\$ 100.00 per bed night (per person per night) will be applicable to all lodge-based bed nights, including children and guides.
- N\$ 30.00 per bed night (per person per night) will be applicable to all campsite-based bed nights, including children and guides.
- This levy is Vat-able.

AIRFIELD TRANSFERS:

- Please advise the booking office estimated arrival and departure times if guests are flying in to Mokuti or Onguma airstrip. Kindly make sure you specify at which airstrip.
- Onguma Airstrip - no landing, parking or pick up fees are charged and transfer is included for all Onguma lodges.
- Landing and parking fees at Mokuti Airstrip are for the clients account and should be paid on arrival at Mokuti Lodge.
- A fee of N\$ 1,000.00 will be charged per vehicle for return transfers from Mokuti Airstrip.

CHECK IN / OUT POLICY:

Check-in time is from 13h00, and check out time is 10h00 for the convenience of the arriving guests. Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

GENERAL BOOKING TERMS AND CONDITIONS:

- All bookings, amendments and cancellations must be made to us in writing and will only be valid once we confirm back in writing.
- STO rates are only valid if a registered agent/tour operator does the booking and payment.
- Provisional bookings will be held for 14 days and will be automatically released where no written confirmation is received.
- Provisional bookings made within the cancellation period will be held for a period of 24 hours and will be automatically released where no written confirmation is received.
- Although every effort is made to keep rates unchanged during the year, all rates and conditions are subject to change.
- Single Supplements will be charged per night when booking 3 night packages.

CANCELLATION POLICY (BOOKINGS OF MAX 3 ROOMS):

In the event of a confirmed booking not being cancelled or amended in writing, the following cancellation policy will apply:

- 10% Cancellation Fees apply to all confirmed bookings which are cancelled before 31 days prior to arrival
- 15 – 30 days prior to arrival - 25%
- 8 – 14 days prior to arrival - 50%
- 0 – 7 days prior to arrival and no show - 100%

CAMPSITE CANCELLATION POLICY

In the event of a confirmed reservation being cancelled and not postponed (in writing) 100% cancellation fees will be charged and pre-payments will be non-refundable.

GROUP BOOKING PROCEDURE:

- Onguma Collection do not accept block bookings.
- Bookings of more than 3 rooms (including guide room) will be viewed as a group booking.
- Group bookings must be confirmed with a rooming list upon making the reservation.
- Upon confirmation a 25% non-refundable deposit must be paid.
- Any room/s which are not confirmed and deposit paid, will be lost and can be booked subject to availability at a later stage on a first come first serve basis.

GROUP BOOKING CANCELLATION POLICY:

- 25% Cancellation Fees apply to all confirmed bookings which are cancelled before 61 days prior to arrival.
- If a group booking or part thereof is cancelled between 30 – 60 days prior to arrival, a 30% cancellation fee on the entire booking will be levied.
- If a group booking or part thereof is cancelled within 30 days a 50% cancellation fee will be levied as a 30-day release period (or less) makes it quite impossible to fill our beds.
- 31 – 60 days prior to arrival - 30%
- 8 – 30 days prior to arrival - 50%
- 0 – 7 days prior to arrival and no show - 100%

PAYMENT CONDITIONS

- All private and website bookings require a 50% deposit at time of booking to confirm the reservation, the final 50% deposit is required 30 days prior to arrival.
- Please note 10% non-refundable administration fee will be charged on all FIT and private bookings cancelled before cancellation fee period applies.
- Please note 25% non-refundable administration fee will be charged on all group bookings cancelled before cancellation fee period applies.
- Payment of the full accommodation account is required 30 days prior to arrival.
- Credit cards accepted are: Master Card, Visa.
- Payment should be made in Namibian Dollars.

- Payments for Onguma Bush Camp, Onguma Tented Camp, Onguma The Fort and Onguma Leadwood Campsite should be made into the account of Onguma Safari Camps.
- Payments for Onguma Forest Camp and Onguma Tamboti Campsite should be made into the account of Fishers Pan Nature Reserve.
- Electronic or direct payments can be made into the respective accounts:

Onguma Safari Camps

Bank: Standard Bank
 Branch: Gutav Voigts Centre
 Branch code: 08277200
 Account No: 042 713 196

Fishers Pan Nature Reserve

Bank: Standard Bank
 Branch: Windhoek
 Branch code: 08237200
 Account No: 241 636 248

- Proof of payment must be sent to our accounts or booking office and must include your booking number. Failing to do so will result in your booking remaining in an unpaid status that could result in it being cancelled.
- All bank charges are for account of the operator.

<u>RESERVATIONS:</u>	
E-mail:	reservations@onguma.com / reservations3@onguma.com / info@onguma.com
Tel:	+264 (0)61 237055, Fax: +264 (0)61 235677
Post:	P.O. Box 24046, Windhoek, Namibia
<u>ACCOUNTS:</u>	
E-mail:	accounts1@onguma.com / accounts3@onguma.com
Tel:	+264 (0)61 237055, Fax: +264 (0)61 235677
Post:	P.O. Box 24046, Windhoek, Namibia