

Onguma Bush Camp Namibian Special Valid: 15 May 2020 – 15 June 2020		
Accommodation	Dinner, Bed & Breakfast Per Person sharing	Single supplement
3 Rondavels (Children 3-11) Rhino Levy	N\$ 1,075.00 (N\$ 537.50) N\$ 100.00	N\$ 520.00
6 Standard Rooms (Includes 3 Loft rooms, 3 Family rooms) (Children 3-11) Rhino Levy	N\$ 1,243.00 (N\$ 621.50) N\$ 100.00	N\$ 520.00
8 Deluxe Rooms (Children 3-11) Rhino Levy	N\$ 1,562.00 (N\$ 781.00) N\$ 100.00	N\$ 520.00
1 Settler's Room (Children 3-11) Rhino Levy	N\$ 1,260.00 (N\$ 630.00) N\$ 100.00	N\$ 520.00
Included:	Dinner, Accommodation and Breakfast. VAT and Social Development Levy per adult	

DINNER BED AND BREAKFAST PACKAGE INCLUDES:

Accommodation, Breakfast and Dinner. Transfer from and to the Onguma airstrip, VAT, Social Development levy and NTB tourism levy.

ACCOMMODATION AND FACILITIES:

Onguma Bush Camp consists of 3 twin bedded rondavel rooms, 3 twin bedded standard rooms with a children's sleeping area in the loft, 3 family units with 4 beds, 8 twin Deluxe Rooms, 1 Settlers' Room as well as 3 single tour guide rooms. There is a swimming pool and a thatched bar, lounge and dining area that overlooks the extensive waterhole, and a small safari shop. Free Wi-Fi is available to guests at hotspots.

Onguma Tamboti Campsite Namibian Special Valid: 15 May 2020 – 15 June 2020		
Accommodation	Per person	Remarks
25 Camp Sites	N\$ 200.00 nett per adult N\$ 100.00 nett per child (3-11 years), Under the age of 3 years free of charge	Max. 2 tents / 4 Persons per campsite
Included:	VAT and Social Development Levy per adult	

ACCOMMODATION AND FACILITIES:

Each campsite has its own shower, toilet and power point. The campsite is serviced on a daily basis.

PLEASE NOTE:

- Tamboti Campsite is fenced in. However adult supervision of children is required at all times
- Meals need to be booked upon arrival at the reception to avoid disappointment. Restaurant has an Ala Carte Menu
- There is a small kiosk where basic necessary items can be purchased

GENERAL CONDITIONS APPLICABLE TO ALL ACCOMMODATION

ACTIVITIES AND NATURE DRIVES OFFERED:

Activities can be added for all bookings. Rates are nett.

- Onguma Sundowner Drive (including beverages): N\$ 350.00 per person - nett
- Guided Walking Safaris (including beverages): N\$ 200.00 per person - nett
(Minimum age of 16 years to join this activity)

CHILD POLICY:

- Where applicable, Children under 3 years stay for free, and Children from 3 to 11 years sharing with adults pay the listed child rate
- The above mentioned rate for children is a nett rate and includes specified meals
- Children 12 years and above will be accommodated in their own room at the adult rate
- Four of the “Big Five” (lion, leopard, rhino and elephant) roam free on the Onguma Game Reserve
Onguma The Fort, Onguma Tented Camp, Onguma Tree Top Camp and Etosha Aoba are not fenced and children should therefore be under constant adult supervision
- The Tree Top and Tented Camps cannot accommodate a 3rd bed
- **GAME DRIVES ARE CONDUCTED ON OPEN SAFARIS VEHICLES. FOR SAFETY REASONS CHILDREN UNDER 10 YEARS ARE NOT PERMITTED ON GAME DRIVE VEHICLES. CHILDREN UNDER THE AGE OF 16 YEARS ARE NOT PERMITTED ON WALKING SAFARIS OR HIDE ACTIVITIES**

SOCIAL DEVELOPMENT LEVY

- The Social Development Fund was formed in 2017 as successor to the Haii//om Bushmen Development Trust. The Social Development Fund aims to uplift all communities surrounding the Onguma Nature Reserve through education and small business development.
- As from 1 November 2017 the N\$10 levy is included in the rate, and this levy is not Vat able.

RHINO CONSERVATION LEVY

- The Rhino Conservation Levy will be utilized exclusively to guard and protect the Rhino population on Onguma Nature Reserve.
- As from 1 November 2018 N\$ 100.00 per bed night (per person per night) will be Applicable to all lodge-based bed nights, including children and guides. Campers are excluded from this levy and this levy is Vat able.

CHECK IN / OUT POLICY:

- Check-in time is from 13h00, and check out time is 10h00 for the convenience of the arriving guests.
- Earlier check in time, if requested, will be considered subject to availability of rooms. In all instances expected time of arrival must be advised.

GENERAL BOOKING TERMS AND CONDITIONS:

- All bookings, amendments and cancellations must be made to us in writing and will only be valid once we confirm back in writing
- STO rates are only valid if a registered agent/tour operator does the booking and payment
- Provisional bookings will be held for 14 days and will be automatically released where no written confirmation or cancellation is received
- Provisional bookings made within the cancellation period will be held for a period of 24 hours and will be automatically released where no written confirmation or cancellation is received
- Although every effort is made to keep rates unchanged during the year, all rates and conditions are subject to change.
- Single Supplements will be charged per night when booking 3 night packages.

CANCELLATION POLICY (BOOKINGS OF MAX 3 ROOMS):

In the event of a confirmed booking not being cancelled or amended in writing, the following cancellation policy will apply:

- 10% Cancellation Fees apply to all confirmed bookings which are cancelled before 31 days prior to arrival
- 15 – 30 days prior to arrival - 25%
- 8 – 14 days prior to arrival - 50%
- 0 – 7 days prior to arrival and no show - 100%

GROUP BOOKING PROCEDURE:

- Bookings of more than 3 rooms (including guide room) will be viewed as a group booking – Onguma Safari Camps and Etosha Aoba Lodge do not accept Block Bookings.
- Group bookings must be confirmed with a rooming list upon making the reservation.
- Upon confirmation a 25% non-refundable deposit must be paid.
- Any room/s not confirmed and paid for (deposit) will be lost and can be booked subject to availability at a later stage on a first come first serve basis.
- Group bookings cannot be split between the different camps at Onguma Safari Camps or Etosha Aoba Lodge.

GROUP BOOKING CANCELLATION POLICY:

- 25% Cancellation Fees apply to all confirmed bookings which are cancelled before 61 days prior to arrival
- If a group booking or part thereof is cancelled between 30 – 60 days prior to arrival, a 30% cancellation fee on the entire booking will be levied
- If a group booking or part thereof is cancelled within 30 days a 50% cancellation fee will be levied as a 30-day release period (or less) makes it quite impossible to fill our beds and losses are unacceptable.

- 31 – 60 days prior to arrival - 30%
- 8 – 30 days prior to arrival - 50%
- 0 – 7 days prior to arrival and no show - 100%

PAYMENT CONDITIONS

- All private and website bookings require a 50% deposit at time of booking to confirm the reservation, the final 50% deposit is required 30 days prior to arrival
- Please note 10% non-refundable cancellation fees will be charged on all FIT and private bookings cancelled before cancellation fee period applies
- Please note 25% non-refundable cancellation fees will be charged on all group bookings cancelled before cancellation fee period applies
- Payment of the full accommodation account is required 30 days prior to arrival
- Credit cards accepted are: Master Card, Visa
- Payment should be made in Namibian Dollars
- Payments for Onguma Bush Camp, Tented Camp, Tree Top Camp, The Fort and Leadwood Campsite should be made into the account of Onguma Safari Camps
- Payments for Etosha Aoba Lodge and Tamboti Campsite should be made into the account of Fishers Pan Game Farm
- Electronic or direct payments can be made into the following Bank Accounts:

Onguma Safari Camps (Onguma Bush Camp)

Bank: Standard Bank
Branch: Gutav Voigts Centre
Branch code: 08277200
Account No: 042 713 196

Fishers Pan Game Farm (Tamboti Campsite)

Bank: Standard Bank
Branch: Windhoek
Branch code: 08237200
Account No: 241 636 248



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- Proof of payment must be sent to our accounts or booking office and must include your booking number. Failing to do so will result in your booking remaining in an unpaid status that could result in it being cancelled
- All bank charges are for account of the operator

[ONGUMA RESERVATIONS:](#)

E-mail: reservations@onguma.com
Tel: +264 (0)61 237055, Fax: +264 (0)61 235677
Post: P.O. Box 24046, Windhoek, Namibia

[ONGUMA ETOSHA AOBA & TAMBOTI RESERVATIONS:](#)

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